

ACCOUNTS PAYABLE AUTOMATION

GP TO BUSINESS CENTRAL: A MICROSOFT DYNAMICS SUCCESS STORY

A Growing Automotive Services Company Modernizes AP for Microsoft Dynamics GP & Moves to D365 Business Central with No AP Downtime.



INTRODUCTION:

Accounts Payable Automation for Multi-Location Automotive Services

icrosoft Dynamics GP is among Microsoft's most enduring software solutions and it has been offering easy-to-use and robust Enterprise Resource Planning functionality for decades. With Microsoft's latest product roadmap offering support for GP through 2028, it will likely remain a popular solution for years to come. However, Microsoft has released a flurry of new cloud solutions in the last few years, including Microsoft Dynamics 365 Business Central. D365 Business Central is a cloud-native ERP solution that is catching the attention of many GP users, including Mammoth Holdings.

THE MAMMOTH HOLDINGS STORY

Mammoth Holdings is a national car wash company that has grown from 8 locations to 65 in just three years. Mammoth needs to improve efficiency within its accounting process in order to continue growth without growing accounting overhead. The company is using Microsoft Dynamics GP with Binary Stream Multi-Entity Management. They need an

AP solution that will integrate seamlessly with both of these key accounting tools, but with plans already in place to switch to Microsoft Dynamics 365 Business Central, Mammoth needs an AP automation solution that will solve efficiency problems now and be able to migrate with them as they change ERP in the future.



Moving Beyond Manual Processes



Brittany Blackmon is the Accounting Manager at Mammoth Holdings. It has become clear to her and Accounts Payable Leader Pamela Francis that something has to change. Mammoth's accounts payable process relies heavily on manual work, consuming too much time and money. As the company grows, this process proves to be increasingly problematic.

"Our process prior to Fidesic was very manual and time-consuming," says Blackmon. "It required a lot of bandwidth and resources that became more limited as our company began to scale."

In order to continue growing and adding locations, they need to be able to efficiently process thousands of invoices from various locations and multiple brands each month, all from one centralized accounting department. They also need to implement more controls while bridging the gap between operations and accounting.

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Moving to D365 Business Central

The team at Mammoth Holdings knows they will be moving to a new ERP system, but they are dealing with a flood of invoices, a lack of auditory controls and frustration with a slow AP process. The accounts payable department urgently needs AP automation and they can't wait several months to a year for the new ERP solution to go live.

"Although our company was seeking a new ERP solution, we made it clear that the integration with Fidesic is a must!" said Pamela Francis, head of Accounts Payable. "The transition from GP to D365 is a complex one. The Fidesic team has been working closely with us to ensure their part of the project is successful. We have been able to transition to Microsoft Dynamics 365 Business Central with no AP downtime."

Using eOne SmartConnect, Mammoth's Fidesic instance is seamlessly integrated into their new ERP.

Meeting All Business Requirements

Because Mammoth is in a niche industry, it has specific requirements. What sets Fidesic apart for Mammoth is service. The team at Fidesic worked with the team at Mammoth throughout the original implementation for GP to develop solutions that meet all of Mammoth's unique needs.

Fidesic is there again for Mammoth's new ERP implementation to ensure the AP department keeps their favorite Fidesic tools on D365.

"Mammoth is most impressed by the dedication and willingness of the Fidesic team to listen to our feedback, as it relates to our specific industry, and assist in improving our overall experience through development phases," Blackmon said. "Knowing Fidesic genuinely cares that we are as efficient as possible and wants to see us succeed holds a lot of weight! More so nowadays when personal relationships can tend to fade."



Mammoth Holdings' List of Must-Have Features in an AP Automation Solution:

- ✓ Improved Efficiency of AP Process
- ✓ Improved Controls for Audit Readiness
- ✓ Easy Access to Historical Invoices
 - · No more filing and shuffling paper to look up old invoices
 - · Manager access to look up records by entity
- ✓ Approval for a Highly Location-Specific Process
 - User Permissions that grant locations more ownership over their invoices
 - Data Capture around location access with automatic GL coding of locationspecific invoices
- ✓ Integration with Microsoft Dynamics GP
- ✓ Integration with Microsoft Dynamics 365 Business Central
- ✓ eOne SmartConnect for Seamless Business Central Integration
- ✓ Integration with Binary Stream Multi-Entity Management (MEM)



Audit-Readiness & Centralization



Mammoth needs to keep their accounts payable department lean while maintaining the appropriate governance, risk and compliance management within accounting. With a growing number of vendors across a growing number of locations, Mammoth Holdings needs automation to implement the appropriate controls.

With audit traceability, automated approver routing, fraud backstops and simplified control over user access rights, Fidesic has helped Mammoth continue to grow while maintaining security and fraud prevention throughout widespread locations.

"It has been a significant aid in every aspect of our day-to-day as well as our auditing process," said Francis. "Fidesic provides the perfect amount of checks and balances from a reviewer/approver perspective. Not only is our process more efficient with Fidesic, but it is more secure and all of our historical AP data is easily accessible for fast reporting."

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CONCLUSION:

Improved Efficiency& Work-Life Balance

ammoth Holdings was growing rapidly and needed a robust AP solution that would integrate with GP and Business Central so they were able to solve their immediate problems and to continue to expand and stay agile into the future.

With thousands of monthly invoices to process from locations across the United States, any AP downtime as they transitioned to BC would have been disastrous.

After implementing Fidesic AP, the Mammoth Holdings team sees significant efficiency gains, more flexibility, more accuracy and major time savings--all of which translates to real human benefits like less stress, fewer hours commuting in traffic, and most importantly, more time to focus on doing the parts of the job that bring them joy.

The team at Fidesic worked closely with Mammoth Holdings to ensure there would be no interruption to these new efficiency gains during the rollout of BC.

"I would most definitely recommend Fidesic to any company that has a need to improve their overall AP efficiency"

Accounts Payable Can Be So Much Easier.

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